



Enabling Push Notifications on Devices

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How To Enable Push Notifications on Devices

Push Notifications are messages sent directly to a device to inform a recipient of a message or update - in this case, a cell phone or other applicable mobile device. In order for that device to receive Push Notifications, they must first be allowed, and the device must be connected to the Internet. There are slightly different steps to enabling Push Notifications with Apple and Android devices.

Apple Devices (iPhone, iPad)

When a user installs the District Mobile App on an Apple device, the first time they open the app it will ask if they want to allow Push Notifications. By allowing push notifications at this point, the user will not need to follow the below instructions.

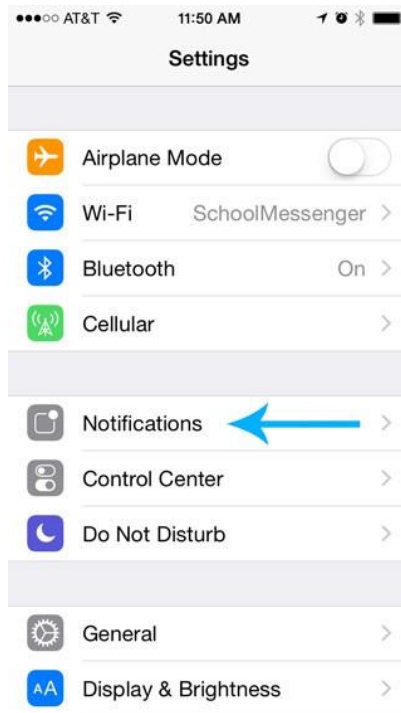


Manually Allow Push Notifications

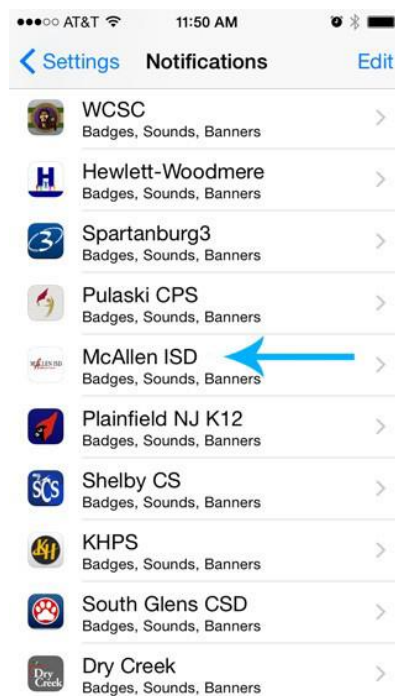
If the user inadvertently selects "Don't Allow" on the initial screen when first opening the app, the following instructions will turn the notifications back on for the app.

1. Go to the Settings app on the Apple device.

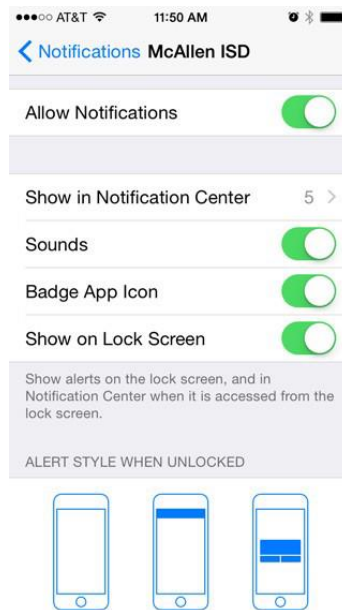
2. Tap on the Notifications settings.



3. Scroll down to the district app in the list of apps.



4. Turn on the “Allow Notifications” option. (In this screen you also have the ability to set how you would like the notification to appear on your device).

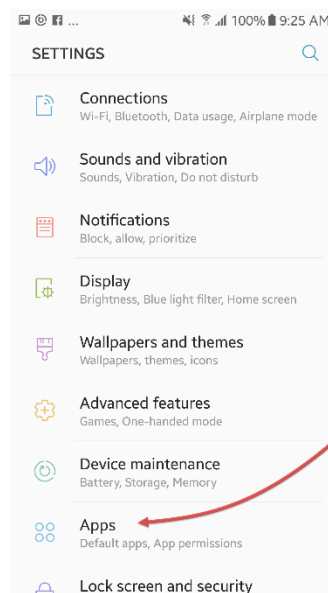


Android Devices

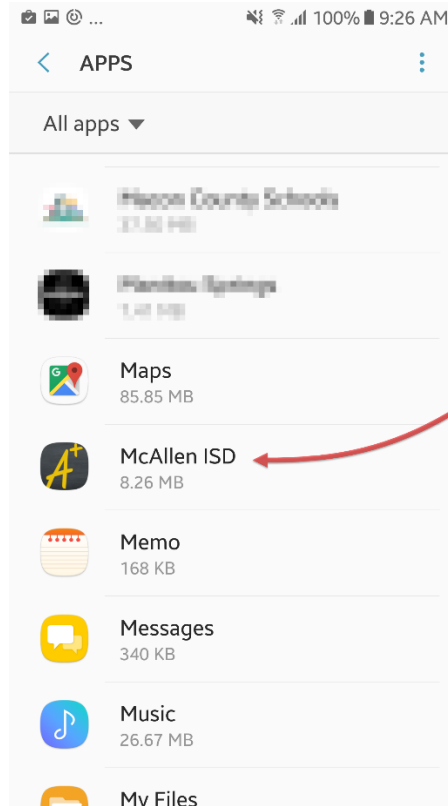
Typically push notifications are turned on by default when you install the Android version of the district app. If you find you are not receiving push notifications via the app, the following instructions will turn those on.

Manually Allow Push Notifications

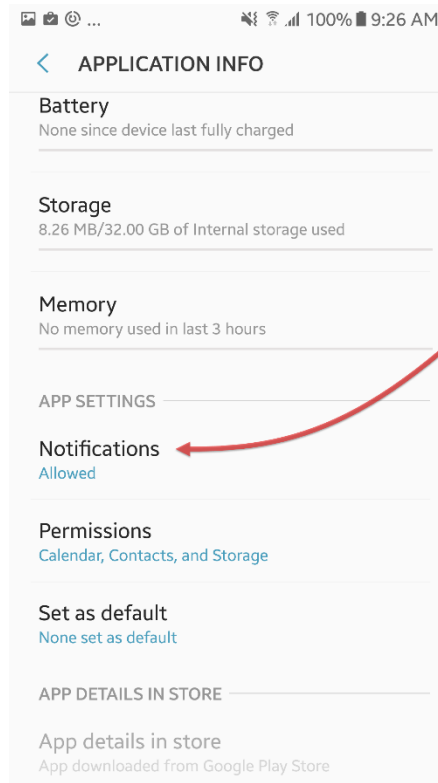
1. Open the Settings app on the Android device.
2. Tap on the “Apps” option in the list.



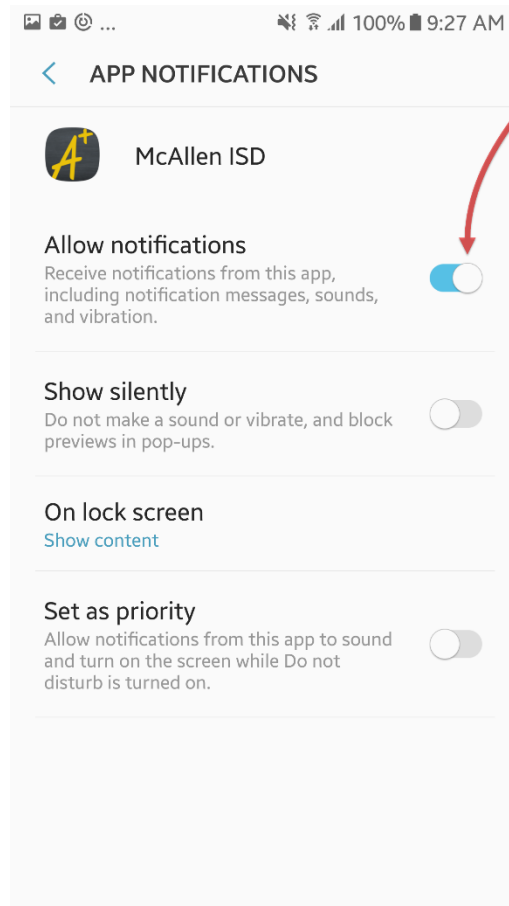
3. Browse to the district app in the list.



4. Tap the "Notifications" section.



5. Tap the toggles to change the notification settings, at least toggling “Allow notifications”.



Questions?

If you have any questions regarding the above, please contact support.

SchoolMessenger Solutions Support

800-920-3897

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